

[Information for International Students]

Living in Dubai and the United Arab Emirates

Now that you are a resident in the United Arab Emirates, here is some information and services you will need in your daily life. Please check below a list of contacts and links for further details regarding UAE laws and regulations, dress code, climate and weather, health, food, entertainment, amongst others.

A true cosmopolitan city, Dubai has a population of over 1.8 million, comprising a vibrant mix of nationalities from all around the world. This diversity contributes to Dubai's unique appeal as a city that offers an unlimited variety of commercial and lifestyle options.

Climate and Weather

Dubai has a sub-tropical, arid climate. Sunny, blue skies can be expected most of the year. Rainfall is infrequent and irregular, falling mainly in winter. Temperatures range from a low of about 10C/50F to a high of 48C/118.4F.

Dress Code

The dress code is similar to most cosmopolitan cities with a few variations with respect to the cultural and religious foundations of the United Arab Emirates. Shorts, skirts, and short-sleeved shirts are considerably acceptable, but with common sense. Revealing or tight fitting clothes should be avoided. There is no requirement for women to cover up. Those who do, do so out of choice and respect for their heritage and religion.

UAE national women wear the "abaya", a long black robe that covers their clothes, and a headscarf, called "shayla". The national dress for men is the "dishdasha" or "khandura", an ankle length robe, usually white. Dishdashas are usually worn with a white or red-checked headcloth ("gutra") and a twisted black rope-like coil ("agal") which holds the gutra in place; under the headdress is a skull cap ("gafia").

Emergency Contact Numbers

Police	999
Fire	997
Ambulance	998 or 999
Electricity	991
Water	991

Useful Contact Numbers

ETISALAT (TELEPHONE COMPANY)

Directory Inquiry:	181
General Information:	101
Website:	www.etisalat.co.ae
On-line bill inquiry and bill payment:	www.e4me.co.ae

DU (TELEPHONE COMPANY)

Telephone:	04 360 0000
Website:	www.du.ae
Email:	Customer.Care@du.ae

7000 40000 (Ask Dubai from Dubai eGovernment)

For most government department's eServices & eComplaints

800-4-888 (Al Ameen service from Dubai Police)

To report criminal activity or if someone is harassing you

04-2232323 (Dubai Municipality Public Health Department)

For public health and consumer-safety complaints

[Information for International Students]

600 54 5555 Dubai Consumer Protection (Consumer Rights)

For consumer complaints to Consumer Rights Section at Dubai Economic Department

04-2954000 UAE Consumer Protection Department (CPD)

For consumer complaints to Dubai Office of CPD, Ministry of Economy

04-3939777 UAE Central Bank Control & Inspection

For customer complaints against banks

POLICE STATIONS

Dubai Police Operations Room	04-6095555, 04-6099999, 04-694848
Ports Police Station	04-3459999
Al Ghusais Police Station	04-2631111
Hatta Police Station	04-8521111
Al Rashidiya Police Station	04-2853000
Naif Police Station	04-2286999
Al Muraqqabat Police Station	04-2660555
Jebel Ali Police Station	04-8816111
Al Rifa'a Police Station	04-3937777
Bur Dubai Police Station	04-3981111
Nad Al Sheba Police Station	04-3363535
Central Jail	04-2871788

TRANSPORT

Roads and Transport Authority, Call Centre	800-9090
Roads and Transport Authority	04-2844444
Dubai Transport	04-2641111

AIRPORT

General Department of Airport Security	04-2162544
Dubai International Airport	04-2245555
Dubai International Airport, Flight Enquiries	04-2166666
Airport Taxi	04-2245331

DUBAI MUNICIPALITY

Main Office	04-2215555
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VEHICLE TESTING CENTRES

Emarat Patrol, Shamil	04-3986006
Tasjeel, EPPCO	04-2673940

ENTERTAINMENT

The United Arab Emirates provide quite a diverse range of outdoors activities such as hiking, camping, beaching, diving as well as indoors recreation such as movies, theatres and an impressive number of malls and retail stores.

It is almost impossible to get bored in Dubai, whether you are an indoor or outdoor buff.

World-class hotels, shopping areas and recreational centres offer everything from gourmet restaurants and cafes to sporting facilities. Movie theatres and indoor game centres are also common in the many shopping centres.

Beaches, dune driving, camping, hiking, rock climbing, snorkelling, snow skiing, ice skating, horse riding and scuba diving are just some of the activities you can enjoy in and around Dubai.

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The U.A.E. also welcomes many world class performers and events. Some of these events include: shopping festivals, golf tournaments, rugby, horse racing, opera, ballet, music concerts, marathons, etc.

For further information see:

www.dubaifaqs.com

www.timeoutdubai.com

www.dubaicityguide.com

FOOD

Dubai is the home of a variety of flavours. From Arabic, Lebanese, Iranian, Indian to Japanese, Thai, Italian, French, Mexican, Irish, Chinese cuisine, Dubai has it all. A wide list of available restaurants can be found at www.timeoutdubai.com/restaurants.

MAIN HOSPITALS AND EMERGENCY NUMBERS:

Rashid Hospital (Emergency)	04-337 1111 04-2191000
Al Maktoum Hospital (Emergency)	04-2221211, 04-2196666 04-2284584
Al Wasl Hospital Blood Donation Centre	04-3241111, 04-2193000 04-2193221
Dubai Hospital	04-2714444, 04-2195000
Al Baraha Hospital (Emergency)	04-2710000 04-2195947
American Hospital	04 336 7777, 04-309 6645 www.ahdubai.com
Welcare Hospital	04 282 7788, 04-337 1323 www.welcarehospital.com
Jebel Ali Hospital	04-8845 666
Iranian Hospital	04-3440 250
Belhoul Speciality Hospital	04-2733 333
The City Hospital	800 8432489
Zulekha Hospital	04-267 8866

USEFUL WEBSITES

www.dubai.ae

www.dubaitourism.co.ae

www.khaleejtimes.com

www.uaeinteract.com

www.gulfnews.com

www.thenational.ae